

## WEBSITE ACCESSIBILITY

We believe our website should be accessible to all and it has been built with that in mind. During the design process, we had to balance as best we could the accessibility of the site and the relevance of our own brand.

The site has been developed with several areas to consider, where accessibility and brand consistency is concerned:

### **The continuity of our identity**

*The user interface has been designed to enable customers to easily recognise Mansion's identity. We appreciate that some aspects of the red brand colour use may present some difficulty for some users with visual impairment. To help assist with this, we have used two variations of how content is selected; (1) directly from the navigation menu (2) from a visual menu. For example; if you click the drop down icon on 'MENUS' you will have a direct link to one of our menus, but if you click directly on 'MENUS' it will take you to a visual slideshow to help view the different menus. We have attempted to balance our brand identity with visual accessibility by making a large proportion of content contrast in-line with visual impairment tools.*

### **Layout & modern user experience**

*The site is generally a visually-led website, purposely designed to help stimulate users and set the tone for Mansion as an experience. Using large imagery, interactivity and animation creates a challenge from a developer stand point. The site was created, in part, using HTML Canvas. This allows graphical elements to be loaded quickly and provides a more robust and universal solution to Flash. However, Canvas does limit compatibility with some older browsers, mainly Internet Explorer as it is a relatively new element. There are more details on page 2 about browser compatibility.*

*There are elements we have used purposely for accessibility reasons. We have used a side bar menu so it is constantly visible and easy to reach on every page. Each menu and button uses clear hover over animations to assist users in finding linked content. All imagery used contain alt tags to help screen readers identify images.*

### **Multi-platform**

*One of the key factors in designing this website was to make it accessible for users viewing content on various devices, from desktop to mobile. The site is responsive, so the vast majority of users can enjoy content on any device.*

## BROWSER & DEVICE COMPATIBILITY

Our website has been tested on all major browsers and devices. With the use of HTML 5 Canvas, as previously mentioned, there are a few older browsers that may experience problems with viewing our website. They are as follows;

**Windows XP - Firefox 3.6 (2010)**

**Windows XP - Internet Explorer 6 (2001)**

**Windows XP - Internet Explorer 7 (2006)**

**Windows 7 - Internet Explorer 8 (2009)**

**Windows 7 - Internet Explorer 9 (2011)**

As you may well appreciate, technology moves on at a rapid rate and browsers that are more than three or four years old can soon be left behind.

### **What to do if you cannot view our content**

We recommend that you look to update your browser to a newer version. To find out what version of the browser you are currently using, check by doing the following;

**Internet Explorer** - LAUNCH EXPLORER - GO TO TOOLS - TAP OR CLICK HELP - CLICK ABOUT INTERNET EXPLORER.

**Firefox**- LAUNCH FIREFOX - GO TO HELP - CLICK ABOUT MOZILLA FIREFOX.

If you are having problems with viewing our site on anything other than the browsers noted above, please email [info@mansionderby.com](mailto:info@mansionderby.com) and we will run some tests to see where the issue may lie.

You can use an online tool, [www.textise.net](http://www.textise.net) to turn our website into a text-only version. This is useful if you are struggling to view any content on our website but you need to view one of our menus or find contact details prior to visiting.

If you have any feedback or suggestions to make our website more accessible for you to view it, please do not hesitate to contact us and we will forward your requests onto our development team to assess the viability.